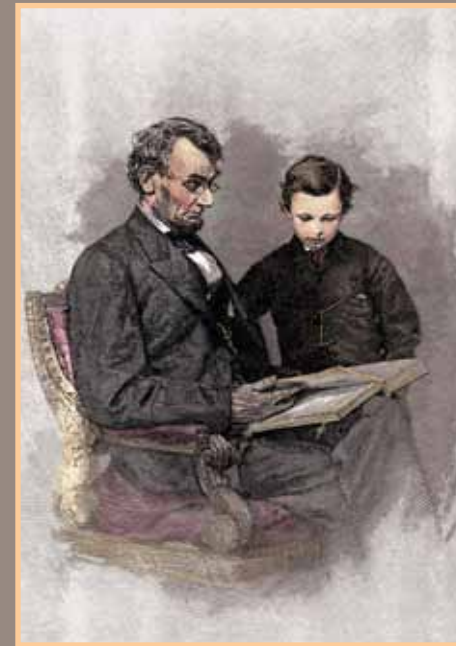




Rising Stars



William Hollonsyde — William started at TRM in Customer Service almost three years ago. He demonstrated great aptitude in this position, resolving sales issues and promoting the image of the company to the general public. Even at this stage, his interest in research and analysis was evident and earned him promotion to the newly created position of Inventory Detective one year later. In this capacity, he worked to maintain the integrity of the inventory and ensure accurate reporting. In May, 2009 William was given the critical task of growing Fulfillment by Amazon. It is a measure of the company's confidence in William's ability that he has been entrusted with this dynamic area of the business. His thoughtful, questioning approach to all that challenges him is a great asset to the organization.